STATE OF NEW YORK DEPARTMENT OF PUBLIC SERVICE

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June 19, 2014

Via E-Mail

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RE: Case 13-C-0193 Order issued October 21, 2013 directing TWCIS to file reports relating to the number of “core” customers and service quality data. (1) copy of all reports filed by TWCIS in response to said Order, to date, and (2) correspondence or decisions from the DPS or its Director of the Office of Telecommunications regarding the TWCIS reports filed in response to said Order. Letter Requesting Redacted Documents

Dear Mr. Norlander and Mr. Senlet:

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I acknowledge Mr. Norlander’s request of June 12, 2014 for the record(s) described above, pursuant to the Freedom of Information Law, Public Officers Law (POL) Article 6. Staff identified those documents filed by TWCIS on June 11, 2014 as responsive to the Commission Order and therefore, responsive to request (1).

Prior to proceeding under POL §89(5)(b)(1)(2), a separate copy of each document, with appropriate redactions of the allegedly confidential statements in the documents, must be filed with the Secretary pursuant to the Secretary’s filing guidelines at www.dps.ny.gov – Filing Guidelines – Filing Documents with the Secretary. Please be advised that blanket-redacted documents (completely or substantially blacked-out documents) filed with the Secretary are not acceptable.

TWICS is directed to submit the aforementioned documents within seven business days of receipt of this notification. Thereafter, Mr. Norlander will have a reasonable amount of time to determine if these documents are responsive to his request before the process for a written determination of the RAO is commenced pursuant to POL §89(5)(b)(1)(2). Unless a contrary showing is made, receipt of this letter will be presumed to have occurred on June 19, 2014, so the deadline for the Secretary’s receipt of redacted documents is June 30, 2014.

With regard to request (2), please be advised that no final decision has been made regarding the above-entitled matter, therefore, any “correspondence or decisions from the DPS or its Director of the Office of Telecommunications regarding the TWCIS reports filed in response to said Order,” are excepted from disclosure at this time pursuant to POL §87(2)(g).

To the extent this response denies you access to any records, you may seek a review of this decision pursuant to POL §89(4)(a) by filing a written appeal within 30 days of the date of this letter with Kathleen H. Burgess, Secretary to the Commission, at the above address.

Very truly yours,

Donna Giliberto

Assistant Counsel &

Records Access Officer